

# WILLIAM GILDER LTD

## Customer Feedback Form

1. How would you rate the level of service that you received from our administration staff?  
poor  average  good  excellent
2. How would you rate the level of service that you received from our driver?  
poor  average  good  excellent  (5 STAR)
3. How would you rate the cleanliness and tidiness of the service?  
poor  average  good  excellent
4. Would you recommend William Gilder Ltd, to a friend, colleague or neighbour?  
Yes  No

Do you have any comments?

The level of service received from all the employees I came into contact with was absolutely excellent (I can't think about most other companies)

Thank you very much for taking the time to complete this form.

www.williamgilder.co.uk T: 01242 620677 F: 01242 620676 E: waste@wgilder.co.uk

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1. How would you rate the level of service that you received from our administration staff?  
poor  average  good  excellent  RECEIVED
2. How would you rate the level of service that you received from our driver?  
poor  average  good  excellent
3. How would you rate the cleanliness and tidiness of the service?  
poor  average  good  excellent
4. Would you recommend William Gilder Ltd, to a friend, colleague or neighbour?  
Yes  No

Do you have any comments?

So far five other neighbours interested in joining to have tanks emptied on same day, saving time and money etc. all contact office for next years use.

Thank you very much for taking the time to complete this form.

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poor  average  good  excellent
4. Would you recommend William Gilder Ltd, to a friend, colleague or neighbour?  
Yes  No

Do you have any comments?

Sturdy, antised, cooperative, friendly people!

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poor  average  good  excellent
4. Would you recommend William Gilder Ltd, to a friend, colleague or neighbour?  
Yes  No

Do you have any comments?

Approachable, friendly & efficient.

Thank you very much for taking the time to complete this form.

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poor  average  good  excellent

4. Would you recommend William Gilder Ltd, to a friend, colleague or neighbour?  
Yes  No

Do you have any comments?

*The driver was extremely pleasant & helpful and explained the service he was giving*

Thank you very much for taking the time to complete this form.

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poor  average  good  excellent

4. Would you recommend William Gilder Ltd, to a friend, colleague or neighbour?  
Yes  No

Do you have any comments?

*It is good to have someone emptying our septic tank who will also let us know if it needs repair*

Thank you very much for taking the time to complete this form.

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